Geelong Region Specific Resources for People from a Refugee Background

SETTLEMENT SERVICES - Diversitat

HSS Program (Humanitarian Settlement Service)
Initial practical settlement support, Orientation, Service linking, Accommodation (from arrival to six months settlement)
Based at: The Northern Community Hub
Ph: 5260 6000

Settlement Grants Program (SGP)
Case Work, Day to day settlement issues and Referrals to services (from six month to 5 years settlement)
Based at: The Northern Community Hub
Ph: 5260 6000

Complex Case Support
Based at: The Northern Community Hub
Ph: 5260 6000

Community Detention Management
Based at: The Northern Community Hub
Ph: 5260 6000

Migration Agent
Based at: The Northern Community Hub
Ph: 5260 6000

COMMUNITY PROGRAMS - Diversitat

Community Development
Information, Orientation, Capacity building for new arrivals
Based at: The Northern Community Hub
Ph: 5260 6000

Mental Health & Wellbeing
Secondary consult for the Mental Health system. Resources and links to cultural and refugee specific resources. Support with access and equity, social inclusion and freedom from violence and discrimination.
Based at: The Northern Community Hub
Ph: 5260 6000

Financial Counselling
Based at: The Northern Community Hub
Ph: 5260 6000
Drivers Practice Program
Based at: The Northern Community Hub
The Driver Practice Program assists learner drivers from a refugee background to gain the driving practice they require to obtain their drivers licence
Ph: 5260 6000

GREAT @ School and GREAT @ Home – Geelong Refugee Education Assistance Team
Based at: The North Geelong Secondary College
The GREAT program is a volunteer based homework support program aimed at assisting refugee school students and their parents with numeracy and literacy skill development. You can volunteer to be part of this project
Ph: 5260 6000

Volunteer Coordination
Recruitment, Orientation and Training for Volunteers within a range of programs for people from refugee background
Based at: The Northern Community Hub
Ph: 5260 6000

HEALTH

Refugee Health Nurse
Based at: Corio Community Health Centre
Ph: 4215 7100
Or freecall number 1300 715 673

GP * People from a refugee background can choose to attend any GP but these centres have extensive experience

Corio Bay Medical Centre
15 Goulburn Avenue
Corio
Ph: 5274 3212

First Point Medical Centre
30 Cox Road
Corio
Ph: 5274 9090

Kardinia Health Care Geelong
2-18 Colac Rd
Belmont
Ph: 5202 9333
COUNSELLING

Torture Trauma Counselling Service (supported by Foundation House)
Glastonbury Community Services
Ph: 5222 6911

Counselling for Refugee Young People (Based at the Geelong English Language Centre)
Catholic Care “Child Adolescents and Family Refugee Counselling & Advocacy Program”
Counselling and support to refugee children, young people and their families. Co-located at North Geelong Secondary College. Also supports parents through group programs and playgroups.
Ph: 5221-7055

Corio Bay Medical Centre – Deslie Scott
15 Goulburn Avenue
Corio
Ph: 5274 3212

EDUCATION SUPPORT

Geelong English Language Centre (GELC)
Based at: North Geelong Secondary College and Corio South Primary School (but can visit other State schools in the region)
Ph: 5278 3548

AMES (Adult Migrant Education Service)
English Classes etc
Based at: The Northern Community Hub
Ph: 5260 6000

Volunteer Tutor Program* Part of the AMES Program
Ph: 5244 0070

OTHER

Centrelink Corio – Tuesday afternoons – Karen/Karenni interpreter available
Centrelink Corio - Multicultural Service Officer – Ph: 5224 8233

Victoria Police – Multicultural Liaison Officer – based at Geelong Police Ph: 5225 3100

Community Detention
Mackillop Family Services
Helen Street,
North Geelong
Ph: 03 5245 2795

G21 – Health & Wellbeing Project Support – Refugee Health
Ph: 5227 4015
Network Opportunities

Multicultural Youth Network – Led by CoGG Ph: 5272 4012

Geelong Settlement Planning Committee – Led by Diversitat Ph: 5260 6000

Refugee Health Sub-Committee – Led by Diversitat Ph: 5260 6000

Multicultural Family Violence Action Group – Led by Centrelink Ph: 5224 8233

NB: This list is not exhaustive and these services can often link you into other professionals who can help support People from a Refugee Background.